



SUPPLY MANAGEMENT OVERVIEW

Infor **CloudSuite** Financials & Supply Management

Streamline sourcing and procurement with a full source-to-settle solution



infor

Contents

The Solution

What makes it different?

Infrastructure

Fully integrated Supply Management

The ability to closely track supplies and streamline order processes doesn't just reduce costs. It also eliminates error-prone, time-consuming manual tasks and allows your staff to focus on more productive activities, like managing supplier relationships.

Infor CloudSuite™ Supply Management is a complete source-to-settle solution that gives you full visibility of indirect spend and—helps you identify opportunities to control it by increasing compliance and leverage with suppliers. The results? Greater efficiency, stronger supplier relationships, and lower costs.

Infor: A trusted partner

Infor is proud to provide financial and performance management solutions to more than **26,000** customers in **198** countries, including **5,000+** healthcare customers globally, **19 of the 20** largest states in the US, and **19 of the 25** largest retailers in the world, to name just a few.

Some of our customers include:



19 of the 25
Largest global retailers



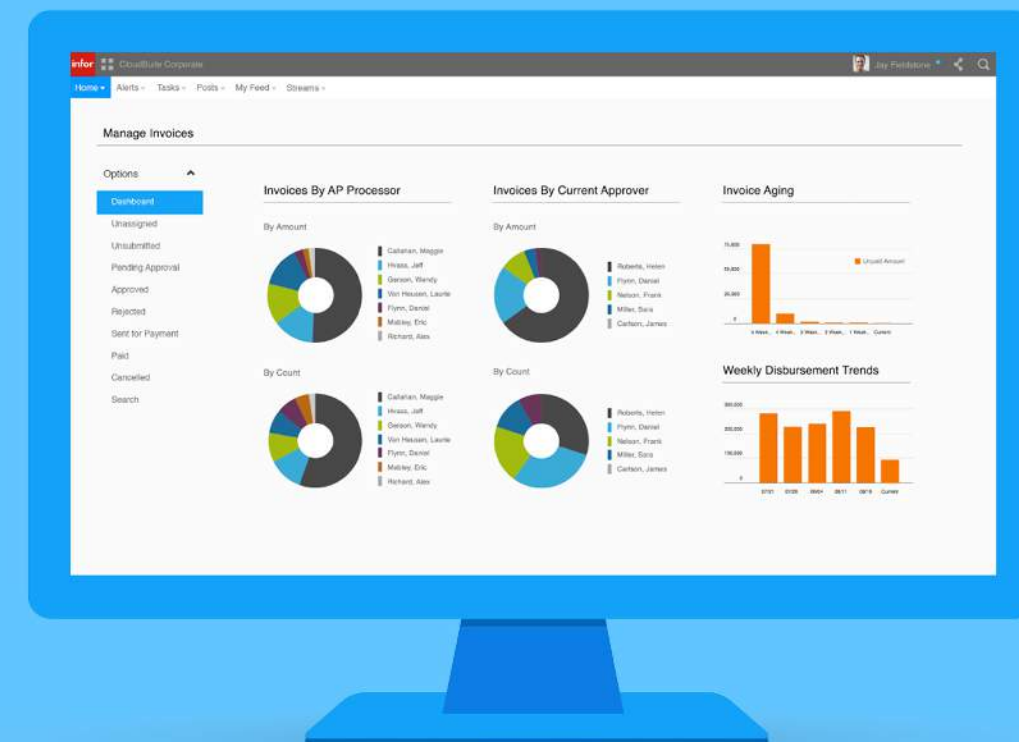
5,000+
Healthcare customers



19 of the 20
Largest states

The solution

Infor CloudSuite Supply Management gives you deep analytics, advanced collaboration, and powerful development tools—all with a mobile-first design, open source compatibility, and robust integration capabilities that make unified management a reality.



THE SOLUTION

Comprehensive, smart, and flexible

Infor CloudSuite Supply Management was designed with three core principles in mind:



Breadth

Effectively managing the full source-to-settle process is essential to optimizing spend. Infor CloudSuite Supply Management gives you fully integrated, comprehensive capabilities for managing the entire spend lifecycle, from source, move, and purchase to maintain and consume.



Intelligence

The days when simply understanding and tracking spend were enough to satisfy business objectives are gone. Advanced analytical capabilities, powered by data science, can help you uncover consolidation and cost savings opportunities that previously would have been difficult or impossible to find. Infor CloudSuite Supply Management is built for everyday users but powered by science to not just speed up but also improve decision making, with the ultimate goal of optimizing spend and controlling costs.



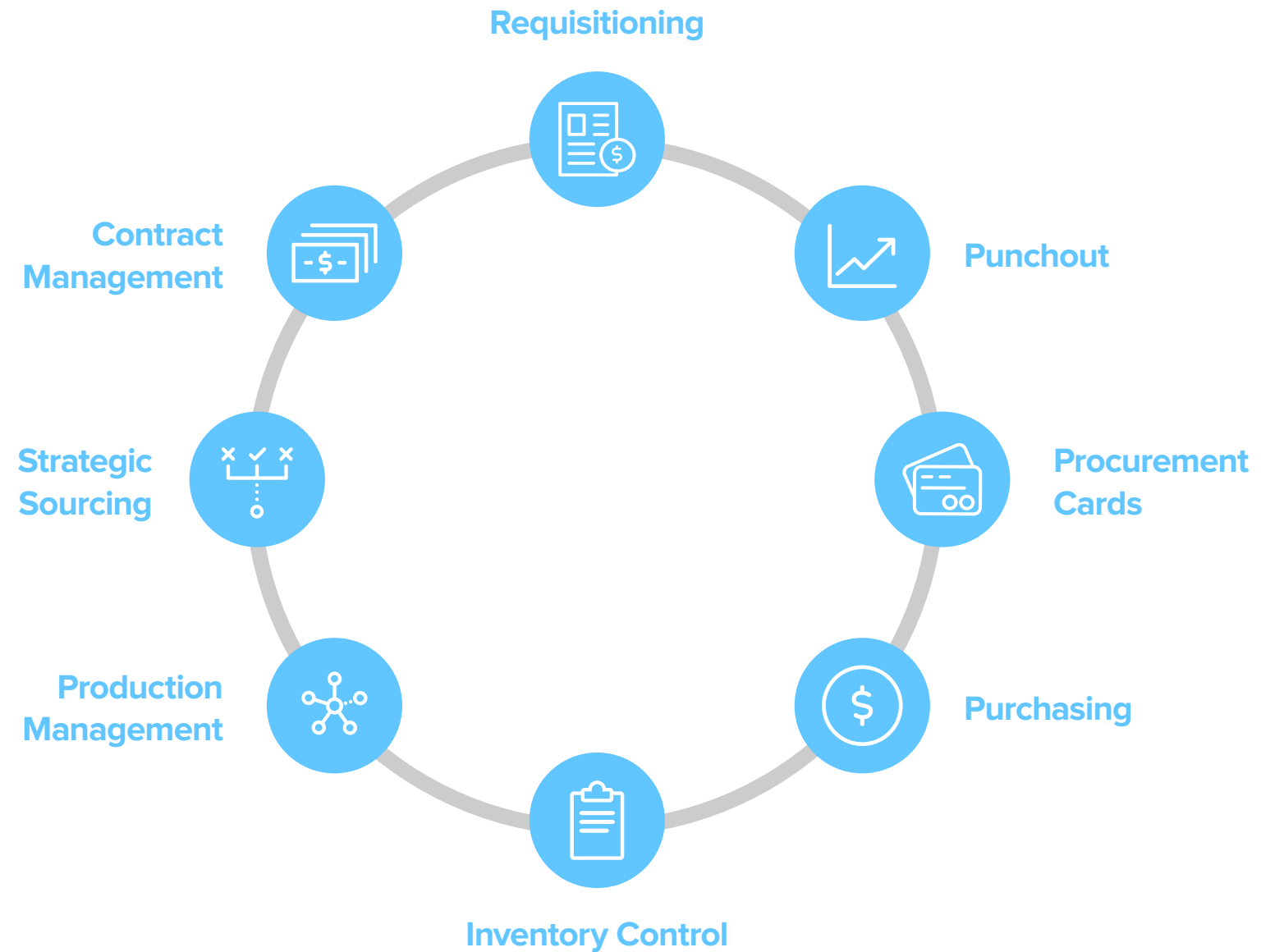
Flexibility

Every industry has different challenges, and every business within each industry is unique. Infor CloudSuite Supply Management combines deep functionality with flexible deployment options to give you a solution that matches your needs without complex and costly customizations. You get a solution that can cover today and whatever might be next.

THE SOLUTION

End-to-end capabilities

Infor CloudSuite Supply Management gives you end-to-end capabilities—fully integrated because that’s the way software should be, delivered in the cloud to give you ultimate security and flexibility, and infused with deep industry-specific functionality so you can say good-bye to costly and limiting customizations.



THE SOLUTION

Take a closer look

Infor CloudSuite Supply Management helps you build better supplier relationships, reduce spend on goods and services, streamline procure-to-pay processes, and drive policy compliance. User-driven and designed to mirror modern e-Commerce sites, it's designed to optimize both productivity and user satisfaction.



Requisitions

Get flexible, role-based capabilities for creating purchase requests and routing them for approvals, including support for multiple requesting locations. Accessible from any device and featuring an easy-to-use, Amazon-like shopping experience, Infor CloudSuite Supply Management's requisition capabilities increase self-service, reduce procurement operations spend, and help enforce procurement policy compliance.



Punchout

Provide access to external supplier catalogs and sites, and allow casual users to shop and browse from them with Infor CloudSuite Supply Management's punchout capabilities. You can facilitate central supplier usage, increase self-service, and reduce procurement costs with flexible, integrated capabilities.



Purchase Orders

Easily create purchase orders from submitted and approved requisitions and send POs to suppliers using a variety of means (EDI, cXML, email, fax) with Infor CloudSuite Supply Management. You can quickly create orders to the right supplier, improve compliance, better control indirect spend, and order the right product from the right source at the right price.

Take a closer look (continued)



Inventory

Streamline the flow of goods with capabilities flexible enough to support a variety of methods for managing inventory. You can effectively manage inventoried and non-stock items, efficiently process inventory transactions, and monitor/manage inventory throughout the whole organization, resulting in greater efficiency and the ability to drive hidden costs out of your inventory processes.



Contract Management

Reduce paperwork and create better contract audit trails with full visibility into contract spend and performance. Infor CloudSuite Supply Management provides cost modeling analysis, special item handling, and spend and performance analysis capabilities, while also allowing you to effectively manage MFR/DIST/GPO contracts, tiered pricing, and rebates.



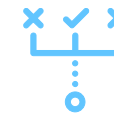
Warehouse

Address all activities required inside warehouses and distribution centers with best-of-breed functionality that speeds up the flow of goods, from goods receipt to shipping. Infor CloudSuite Supply Management provides order picking, confirmation, tracking, and inquiry capabilities; real-time visibility into purchasing processes; and a range of other features designed to help production, inventory, and order processes run smoothly and efficiently.



Supplier Order Management






Promote stronger collaboration and communication with suppliers and reduce supplier management costs with Infor CloudSuite Supply Management. From supplier on-boarding and electronic RFx submissions to account maintenance/inquiry and purchase order management, you'll have greater visibility into supplier spend and an increased ability to facilitate supplier consolidation.



Strategic Sourcing

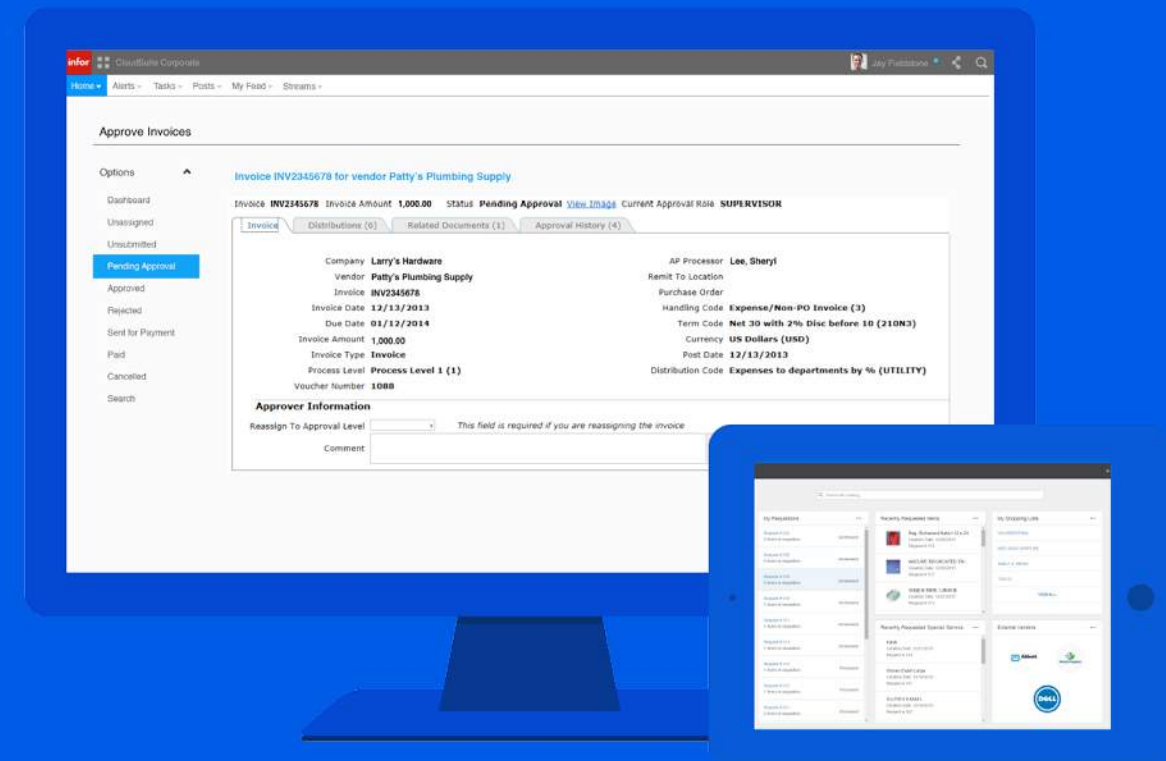
Streamline your RFP process, promote better supplier relationships, and improve both visibility and transparency with Infor CloudSuite Supply Management's strategic sourcing capabilities. Reverse auctions, a self-service portal for suppliers, electronic RFx, and a range of other fully integrated features give you full source to settle functionality.

Manage the full spend lifecycle

 Source	 Move	 Purchase	 Maintain	 Consume
Contract	Schedule	Order	Maintenance	PAR
Source	Receive	Match	Locate	Count
Terms	Deliver	Reconcile	Sustain	Interface
Portal	Cross-dock	EDI	Risk	Approve
Recall	Pick and ship	Monitor	Reliability	Inventory
Supplier analytics	Issue	Buyer analytics	Change mgmt.	Spend analytics
	Cycle	Requisition	Compliance	
	Inventory analytics	Catalog punchout		

What makes it different?

Role-based, intuitive, mobile-enabled, and data driven. It's the supply management solution you would design for yourself.



WHAT MAKES IT DIFFERENT?

Get a full source-to-settle solution

Inefficient and incomplete processes make effectively managing indirect spend difficult—and optimizing it virtually impossible. **Infor CloudSuite Supply Management** provides end-to-end capabilities that help you streamline sourcing and procurement and efficiently manage the full spend lifecycle.

Unify communications

Get a single platform to create RFx; communicate with suppliers; and award and create contracts or purchase orders.

Improve collaboration

Improve supplier relationships with built-in collaboration and best-practice business process management.

Gain visibility

See spend and performance data aggregated together.

Integrate processes

Integrate requisition and purchasing processes.

WHAT MAKES IT DIFFERENT?

Empower your purchasing staff

Purchasing departments are under increasing pressure to reduce costs and improve efficiency. Being able to manage more operations with fewer resources has become essential to achieving key savings targets and other business objectives. **Infor CloudSuite Supply Management** allows you to manage more categories of spend and empowers your staff by putting the information they need at their fingertips.

Accelerate

Quickly create and close bids with the solution's online sourcing tool.

Analyze

Identify savings opportunities with spend analysis.

Control

Evaluate suppliers to reduce risk.

Streamline

Maximize savings with e-procurement.

Optimize

Manage the full contract life-cycle to maximize contract utilization.

WHAT MAKES IT DIFFERENT?

Collaborate across the enterprise

Businesses know that using email as a system of record results in lost information and immense inefficiency, but it remains a difficult habit to break. Change the way work is done with **Infor CloudSuite Supply Management**. Infor's built-in collaboration tools provide a centralized and searchable information repository that allows you to easily collaborate with internal and external stakeholders. Automatic alerts and notifications allow you to take a proactive approach to problem solving.

Centralize

Gather feedback on RFx and contracts in a centralized location.

Connect

Easily on-board and communicate with suppliers through the solution's online portal.

Negotiate

Collaborate on contracts with internal and external redlining.

Route

Have relevant information served up to users, based on their tasks and roles.

Notify

Automatically receive alerts and notifications.

WHAT MAKES IT DIFFERENT?

Work more efficiently

At Infor, we don't think you should be forced to conform to your systems. We believe they should be tailored to you. That's why **Infor CloudSuite Supply Management** has a user-first design inspired by consumer technologies. With a homepage for each role that aggregates processes and information, your users will have work brought to them—allowing them to spend less time searching for information and more time acting on it.

Personalized

Role-based homepages deliver analytics, list views, reports, common processes, and action requests.

Intuitive

Consumer-like experience is responsive, robust, and easily adopted by all types of users—from casual to power.

Prioritized

Customizable views are based on individual jobs and priorities.

Clear

Wizards help guide users through a series of steps to successfully complete a task.

Searchable

Embedded search capabilities connect users with the data they need.

Actionable

Requests automate and streamline actions that require multiple roles and approval workflows.

WHAT MAKES IT DIFFERENT?

Get deep, industry-driven functionality

Specialized industry needs no longer have to mean heavily customized systems. **Infor CloudSuite Supply Management** gives you the deep industry functionality you need without sacrificing flexibility or affordability. Meanwhile, cloud deployment gives you regular, predictable access to new functionality designed to meet evolving business and industry requirements.



Retail

Indirect supplies functionality for store and facility

Reporting by attributes, e.g., super market, date open

Strategic ledger for analysis, e.g, square foot, robust analysis

General ledger multi-dimensional data models

Global/multi tier deployment options

Energy asset management

Volume matching

Franchisee management for restaurants

Import containers



Healthcare

Point Of Use

Recall management

Mobile supply chain management

Surgical instrument management

Healthcare financials

Procurement analytics

Tiered pricing management

Rebate tracking

what if scenarios

Bill only details that include procedure and patient details

Strategic sourcing (automated RFPs)

Add on charges

ION integrations allowing for easy integration with other applications



Public Sector

Strategic sourcing (automated RFP)

Supplier portal that gives vendors greater access to information

Robust analytics

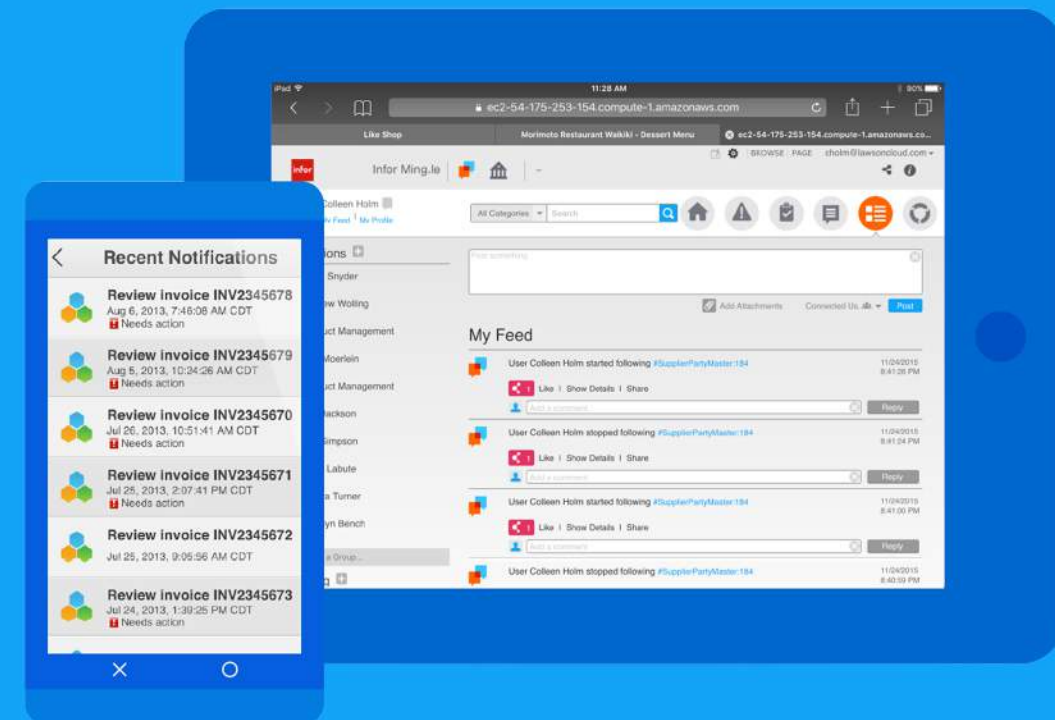
Add on charges

Advanced auditing capabilities

508 compliance

Infrastructure

Infor CloudSuite Supply Management is built on technology designed to power next generation applications and offer ultimate flexibility, reliability, and security.



Get a long-term platform for growth

Infor CloudSuite Supply Management is built on Infor's Xi technology platform. Featuring a cloud computing architecture, open source software, and in-memory computing technology, this platform delivers high performance, support for open standards, enhanced productivity, responsive design, and mobile access via a wide range of devices.

Harness the power of Infor Xi



Cloud computing architecture

- In-memory, multi-tier execution
- Multi-tenant framework
- Homogeneous object model
- Action requests & process automation



Role and user productivity

- HTML5, Responsive design
- Anytime, anywhere access
- Social & business collaboration
- Contextual navigation
- Mobile enablement



Unified applications

- Embedded analytics
- Embedded security
- Pervasive auditing
- Effective dated transactions

Propel your business with cloud

Infor CloudSuite Supply Management has a cloud-first design, with hosting in Infor CloudSuite. You get guaranteed levels of server availability and system up-time that are both difficult and costly to replicate with internal resources. You can also choose to deploy on-premise. Infor is ready to support whatever choice is best for your business.

Agile, secure, and highly flexible, the Infor CloudSuite hosting platform currently serves:



2,100
Customers



12 million +
Subscribers globally

Grow securely, strategically, and sustainably



Ensure security and reliability

With data managed by professional, experienced providers, you benefit from best-practice protocols in application, network, physical, and operations security, as well as comprehensive monitoring.



Reduce your total cost of ownership

Because data is no longer stored on-site, you can say goodbye to expensive upgrades, servers, and hardware, and redirect support personnel to more strategic activities.



Realize a speedier time to value

Unlike legacy implementations, cloud launches can be completed in weeks or months—not years

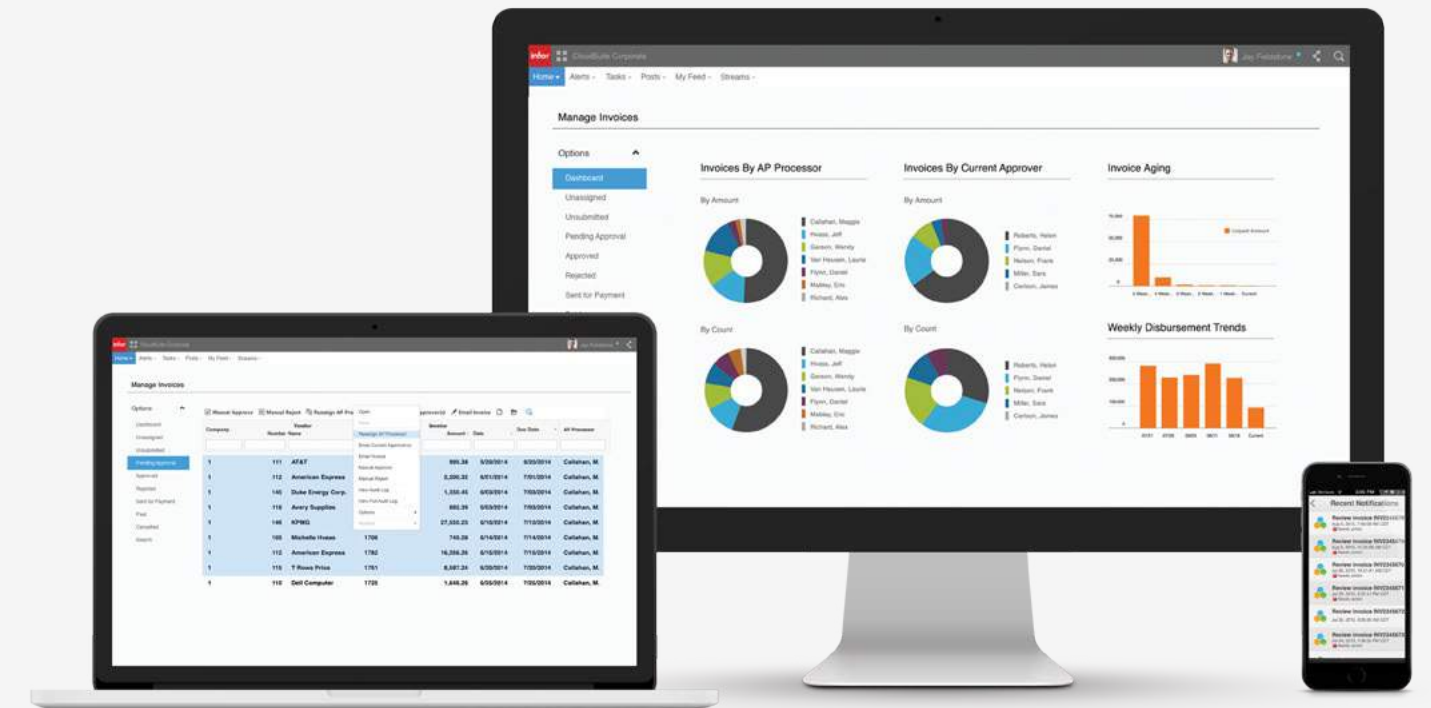


Build a modernized technology platform that's optimized for growth

With automatic upgrades and pre-built integrations to technologies like mobility, big data, and social business, you can easily take advantage of innovative new applications.

Become the procurement department you always knew you could be

Infor CloudSuite Supply Management combines over 30 years of best practices and expertise with innovative new technologies to create an end-to-end, fully integrated solution built for users and designed to support complex and dynamic organizations. Role-based, data driven, consumer-inspired, mobile enabled, and delivered in the cloud, this solution gives you the functionality and flexibility to become the procurement department you always knew you could be.



Infor builds beautiful business applications with last mile functionality and scientific insights for select industries delivered as a cloud service. With 14,000 employees and customers in more than 200 countries and territories, Infor automates critical processes for industries including healthcare, manufacturing, fashion, wholesale distribution, hospitality, retail, and public sector. Infor software helps eliminate the need for costly customization through embedded deep industry domain expertise. Headquartered in New York City, Infor is also home to one of the largest creative agencies in Manhattan, Hook & Loop, focused on delivering a user experience that is fun and engaging. Infor deploys its cloud applications primarily on the Amazon Web Services cloud and open source platforms. To learn more about Infor, please visit www.infor.com.